



Reservation Application and Boarding Agreement

Please mail, fax, or deliver this application to:
The Farm at Natchez Trace
9479 Hwy 96 West, Franklin, Tennessee 37064-9413
Call with questions: (615) 662-6628
Fax (615) 662-6473
www.thefarmatnatcheztrace.com

Our business hours are: Monday-Friday 7:00am-6:00pm; Saturday 9:00am-5:00pm; Sunday 11:00am-1:00pm

Requested Arrival Date: _____ Arrival Time: _____

Requested Departure Date: _____ *Departure Time: _____

***Daily Departure time is 1:00pm.** Departures after 1:00pm will be assessed a fee equal to one-half of the standard overnight lodging rate (\$26.00 for canine guests and \$19.00 for feline guests.) Any guest not picked up by our published closing times will remain as a guest of *The Farm* overnight and will be charged the standard overnight lodging rate of \$52.00 (canines) or \$38.00 (felines.)

A deposit equal to one night's accommodation is required at the time a reservation is made. Your deposit is 100% refundable only if cancellation is received at least 48 hours prior to your Check-In date. Balance is due upon Departure. There is a \$25.00 fee for returned checks.

Amount of Deposit \$ _____ Please enclose a check for your deposit or pay via credit card:

Card Type VISA _____ MasterCard _____ American Express _____ Discover _____

Card Number _____ 3/4 Digit Security Number _____

Expiration Date _____ Name on Card _____ Signature _____

During high demand (holiday) periods a 50% deposit is required at the time a reservation is made. The "high demand" periods to which the 50% deposit requirement applies are posted in the lobby and on our website. The 50% deposit is non-refundable for each reserved date for which we fail to receive at least 30 days prior notice of cancellation or change of reservation date.

HIGH DEMAND/HOLIDAY PERIODS FOR 2009 ARE: 50% Deposit and 30 Day Notice of Cancellation Required

Spring Break: March 13th through March 23rd

Spring Break: April 3rd through April 13th

Memorial Day Weekend: May 21st through May 26th

Independence Day Weekend: July 3rd through July 7th

Labor Day Weekend: September 4th through September 8th

Thanksgiving Holiday Week: November 20th through November 30th

Christmas/New Year's Holidays: December 17th through January 5th

About You

Your Name(s) _____

Address _____ City _____ State _____ Zip _____

Home Phone _____ Cell Phone _____

Work Phone _____ Fax Number _____

Additional Cell Phone (if available) _____

*Email Address _____

***Please note: *The Farm* will never release, sell or loan your email address to anyone.**

Is anyone other than the name(s) listed above authorized on the account for the purpose of picking up your pet? If yes, please list:

Local Emergency Contact: Name _____ Phone _____

How may we contact you if you are going out of town? _____

How did you learn about *The Farm*? _____

About Your Vet

Name of Your Vet Clinic _____

Address _____

Phone _____

*****IMPORTANT NOTE*****

BEFORE your pet's arrival, *The Farm* must receive CURRENT vaccination records. Your vet may fax this information to (615) 662-6473. The required vaccinations for dogs are: Rabies, Bordetella and DHLPP. The required vaccinations for cats are: Rabies and FVRCP.

Also, in order to provide the highest quality of care in a multi-animal environment, our policy is to provide upon arrival one **Capstar** tablet to all overnight guests to prevent parasite infestation. This tablet is completely safe for your pet, does not interfere with topical flea control, and is highly recommended by our consulting veterinarian. **The cost is \$3.00 per guest.**

About Your Pet (If you have more than one pet to board with us, please complete this page for each pet.)

Pet's Name _____ Dog or Cat? _____ Male/Female _____ Neutered/Spayed: Yes No

Breed _____ Approximate Weight _____ Age _____ Color _____

Known Disabilities/Illnesses (check any that are applicable):

Hearing Loss _____ Sight Impairment _____ Limited Mobility _____ Incontinence _____

Heat/Cold Sensitivity _____ Other _____

Is your pet currently on medication? Yes _____ No _____ If Yes, please indicate "Daily" or "As Needed." Daily _____ As Needed _____

Is your pet allergic to anything? If so, please explain: _____

Does your pet currently receive flea preventative (such as Frontline)? No Yes (specify name) _____

Please note: In order to protect all guests staying at The Farm, any guest checking into our facility infested with fleas will receive a de-flea bath at owner's expense

Please note: There is a \$1.50 distribution fee for medication given during a guests stay at The Farm.

Important Information

Has your pet previously boarded at any overnight boarding facility? Yes No

Is your pet compatible with other animals? Yes No Any Aggressive Behaviors? No Yes (specify below).

____ Snapping or nipping at humans: Explain: _____

____ Snapping or nipping at animals: Explain: _____

____ Other (protective of food, toys, personal space, etc.): Explain: _____

Does your pet exhibit fear? Never _____ Storms _____ Strangers _____ Loud Noises _____ New Places _____ Bath Time _____

Other— Please explain: _____

Will your dog eliminate while on a leash? Yes No Is your dog housebroken, or cat litter-box trained? Yes No

Is your dog or cat a rescue from a shelter? Yes No If yes, how long ago? _____

Accommodations

Canine Guests:

Overnight accommodations are subject to availability. We offer indoor suites— no cages, kennels, or runs. Each room includes:

- A raised bed with a blanket or pillow
- An outside view
- TV and 24-hour music

Each suite has the same nightly rate of \$52.00. Accommodations provided are private suites (medium, large, or extra large) or community suites (six individual suites grouped together). *The Farm* staff will assign your pet’s room based on their own unique individual needs.

Feline Guests:

All accommodations are spacious 3’ x 8’ multi-level suites with:

- Window views
- Beds
- Separate litter box area

Each feline suite is \$38.00 a day.

DISCOUNTS for each additional family member staying in the same suite: Dogs - 20% Cats- 35%

Meal Selection

____ The Menu at *The Farm*:

- Your choice of quality Eukanuba dog and cat food including Low Residue, Senior, Reduced Fat, Puppy, Kitten, or allergy-sensitive food at no additional charge

____ Your food brought from home and served by *The Farm* personnel

- **\$1.50 charge per meal due to extra handling and storage**

Canines and felines are fed twice daily (morning/evening) unless otherwise instructed.

Please specify portions and feeding times (i.e. ½ cup per meal, etc.) _____

ARE THERE ANY TREATS OR FOODS WE SHOULD **NOT** OFFER TO YOUR PET? _____

Additional special requests or other information you would like us to be aware of: _____

At *The Farm*, making our guests comfortable is our top priority. We strongly encourage you to bring your pet’s own bed and favorite toys. We also welcome any information that will be important for us to help your pet enjoy his or her stay. Please label all personal items and do not bring anything that cannot be washed in hot water. We are not responsible for items lost or damaged.

PLEASE RESERVE THE FOLLOWING ADDITIONAL GUEST SERVICES FOR YOUR PET DURING HIS/HER VISIT WITH US:

Nature Walk—In addition to the daily Nature Walk that is included in our standard service—**\$11.00 per additional Nature Walk**

How often? Daily Every Other Day First Day Last Day First and Last Day Only

How many additional walks a day? _____

Fetch with Frisbee or Tennis Ball—**\$11.00 per session**

How often? Daily Every Other Day First Day Last Day First and Last Day Only

How many Fetch periods a day? _____

1-on-1 Playtime with Handler—**\$11.00 per session**

How often? Daily Every Other Day First Day Last Day First and Last Day Only

How many Playtimes a day? _____

Petting & Cuddling—An individual session with Handler to provide extra love, petting and attention—**\$11.00 per session**

How often? Daily Every Other Day First Day Last Day First and Last Day Only

How many Petting/Cuddling sessions a day? _____

Group Play—with other friendly guests supervised by *Farm* personnel —**\$11.00 per session**

How often? Daily Every Other Day First Day Last Day First and Last Day Only

How many Group Plays a day? _____

Daily Brush Out—Maintenance brushing for dogs that need to keep their coat healthy —**\$5.00 per day**

Daily

The Tuck-In Treat—A soothing bedtime rubdown before lights out. Great for cats and dogs! Includes bedtime treat—**\$5.00 per night**

How often? Nightly Every Other Night First Night Last Night First and Last Night Only

Special Toy Treat— A tasty food treat inside a Kong Toy—**\$1.50/each**

How often? Daily Every Other Day First Day Last Day First and Last Day Only

How many Kong treats a day? _____

Massage—Especially good for older pets, those with arthritis, and those suffering from separation anxiety. Given by a certified pet massage practitioner. **\$40/30 minutes**

How often? Daily Every Other Day First Day Last Day First and Last Days Only

BATHERY & SPA SERVICES

_____ *Bath, Brush & Blow Dry - includes nail trim when needed and ear cleaning.

*Overnight guests will receive a 20% discount off regular prices for a Bath, Brush & Blow Dry when boarding with *The Farm*.

Additional *Bathery & Spa* services are teeth brushing, deshedding (removing the undercoat,) trimming (feet, feathers, and sanitary trims,) dematting, and shave downs. Prices for bathery services vary based on breed, size, and temperament.

THIS APPLICATION/AGREEMENT CONSTITUTES A CONTRACT BETWEEN THE FARM AT NATCHEZ TRACE, INC., A TENNESSEE CORPORATION, AND THE PET OWNER WHOSE SIGNATURE(S) APPEAR BELOW (HEREINAFTER "OWNER"):

- 1. Owner warrants and represents that he, she or they (circle one) is/are the sole owner(s) of the pet(s), free and clear of all liens and encumbrances.**
- 2. Owner represents, to the best of his or her knowledge, that the pet has not been exposed to rabies or distemper within a thirty (30) day period prior to boarding.**
- 3. Owner agrees to pay the rate for overnight lodging and additional Guest Services requested, if any, at the rates in effect on the date the pet is checked into The Farm as a guest. Owner further agrees that all charges incurred shall be due and payable upon the departure of the pet(s) and that the pet(s) shall not leave The Farm until all charges have been paid in full.**
- 4. The Farm is hereby granted a lien on the pet(s) for any and all unpaid charges resulting from boarding at The Farm. Owner agrees that in the event all charges are not paid when due in accordance with this Contract, The Farm may exercise its lien rights upon ten (10) days written notice given by The Farm to Owner by certified mail delivered to the address shown on page one (1). The Farm may dispose of the pet(s) for any and all unpaid charges, at private or public sale, in the sole discretion of The Farm, and Owner specifically waives all statutory or legal rights to the contrary. In the event such sale does not secure a price adequate to satisfy all outstanding charges, plus the costs of the sale, then Owner shall remain liable to The Farm for the difference.**
- 5. In the event Owner's pet should need medical/veterinarian attention for illness or injury during his or her stay, The Farm is expressly authorized to engage the services of a veterinarian, administer medicine, or give other requisite attention to the pet. Owner shall pay for all expenses relating to said medical attention and treatment, including the cost of any required medications.**
- 6. By executing this application/agreement, Owner certifies to the accuracy of all information provided by Owner to The Farm.**
- 7. Owner agrees to be solely responsible for any and all acts or behavior of Owner's pet(s) while said pet(s) is/are in the care of The Farm.**
- 8. The Farm shall exercise reasonable care for the pet(s) delivered by Owner to The Farm. It is expressly agreed by Owner that The Farm's liability shall in no event exceed the current chattel value of a pet of the same species, or \$250.00 per pet boarded, whichever is less.**
- 9. This Contract contains the entire agreement between the parties. All terms and conditions of this Contract shall be binding on the heirs, administrators, personal representatives and assigns of Owner and The Farm.**

THE FARM AT NATCHEZ TRACE, INC.

OWNER:

By: _____

By: _____

Date: _____

By: _____

Date: _____